

Environmental Protection Service Requests Received

Smells and Odours Service Requests Annual Summary

Financial Year Issued	Category	Calendar Year Issued	Category
20132014 - 12	Commercial - 8	2014 - 42	Commercial - 24
	Domestic - 4		Domestic - 18
20142015 - 41	Commercial - 19	2015 - 55	Commercial - 26
	Domestic - 22		Domestic - 29
20152016 - 54	Commercial - 30	2016 - 54	Commercial - 29
	Domestic - 24		Domestic - 25
20162017 - 69	Commercial - 38	2017 - 98	Commercial - 57
	Domestic - 31		Domestic - 41
20172018 - 93	Commercial - 45	2018 - 93	Commercial - 41
	Domestic - 48		Domestic - 52
20182019 - 97	Commercial - 41	2019 - 100	Commercial - 40
	Domestic - 56		Domestic - 60
20192020 - 104	Commercial - 45	2020 - 43	Commercial - 16
	Domestic - 59		Domestic - 27
20202021 - 15	Commercial - 7		
	Domestic - 8		

Environmental Protection Service Requests Received

Smells and Odours Service Requests Monthly Detail - Financial Year		
Financial Year Issued	Month Issued	Category
20132014 - 12	January - 4	Commercial - 3
		Domestic - 1
	February - 2	Commercial - 1
		Domestic - 1
	March - 6	Commercial - 4
		Domestic - 2
20142015 - 41	April - 3	Commercial - 1
		Domestic - 2
	May - 3	Commercial - 2
		Domestic - 1
	June - 3	Commercial - 2
		Domestic - 1
	July - 8	Commercial - 6
		Domestic - 2
	August - 3	Commercial - 1
		Domestic - 2
	September - 3	Commercial - 1
		Domestic - 2
	October - 2	Domestic - 2
	November - 3	Commercial - 1
		Domestic - 2
	December - 2	Commercial - 2
	February - 3	Commercial - 1
		Domestic - 2
March - 8	Commercial - 2	
	Domestic - 6	
20152016 - 54	April - 4	Commercial - 2
		Domestic - 2
	June - 4	Commercial - 3
		Domestic - 1
	July - 11	Commercial - 6
		Domestic - 5
	August - 5	Commercial - 2
		Domestic - 3
	September - 2	Commercial - 2
	October - 8	Commercial - 4
		Domestic - 4

Environmental Protection Service Requests Received

Smells and Odours Service Requests Monthly Detail - Financial Year		
Financial Year Issued	Month Issued	Category
20152016 - 54	November - 6	Commercial - 2
		Domestic - 4
	December - 4	Commercial - 2
		Domestic - 2
	January - 4	Commercial - 2
		Domestic - 2
	February - 3	Commercial - 3
	March - 3	Commercial - 2
		Domestic - 1
	20162017 - 69	April - 6
Domestic - 3		
May - 5		Commercial - 3
		Domestic - 2
June - 4		Commercial - 3
		Domestic - 1
July - 3		Commercial - 1
		Domestic - 2
August - 1		Domestic - 1
September - 3		Commercial - 3
October - 9		Commercial - 5
		Domestic - 4
November - 8		Commercial - 3
		Domestic - 5
December - 5		Commercial - 1
		Domestic - 4
January - 8		Commercial - 5
		Domestic - 3
February - 9		Commercial - 5
		Domestic - 4
March - 8	Commercial - 6	
	Domestic - 2	
20172018 - 93	April - 4	Commercial - 3
		Domestic - 1
	May - 7	Commercial - 4
		Domestic - 3
	June - 9	Commercial - 6
		Domestic - 3
	July - 9	Commercial - 4

Environmental Protection Service Requests Received

Smells and Odours Service Requests Monthly Detail - Financial Year		
Financial Year Issued	Month Issued	Category
20172018 - 93	July - 9	Domestic - 5
	August - 11	Commercial - 7
		Domestic - 4
	September - 9	Commercial - 8
		Domestic - 1
	October - 10	Commercial - 4
		Domestic - 6
	November - 7	Commercial - 2
		Domestic - 5
	December - 7	Commercial - 3
		Domestic - 4
	January - 5	Commercial - 1
		Domestic - 4
	February - 10	Commercial - 1
		Domestic - 9
	March - 5	Commercial - 2
		Domestic - 3
	20182019 - 97	April - 7
Domestic - 1		
May - 12		Commercial - 9
		Domestic - 3
June - 7		Commercial - 3
		Domestic - 4
July - 18		Commercial - 8
		Domestic - 10
August - 9		Commercial - 2
		Domestic - 7
September - 5		Commercial - 3
		Domestic - 2
October - 5		Commercial - 2
		Domestic - 3
November - 8		Commercial - 4
		Domestic - 4
December - 2		Domestic - 2
January - 8		Commercial - 1
	Domestic - 7	
February - 9	Commercial - 2	
	Domestic - 7	

Environmental Protection Service Requests Received

Smells and Odours Service Requests Monthly Detail - Financial Year		
Financial Year Issued	Month Issued	Category
20182019 - 97	March - 7	Commercial - 1
		Domestic - 6
20192020 - 104	April - 5	Commercial - 3
		Domestic - 2
	May - 5	Commercial - 3
		Domestic - 2
	June - 13	Commercial - 7
		Domestic - 6
	July - 14	Commercial - 9
		Domestic - 5
	August - 8	Commercial - 2
		Domestic - 6
	September - 7	Commercial - 5
		Domestic - 2
	October - 13	Commercial - 5
		Domestic - 8
	November - 7	Commercial - 1
		Domestic - 6
	December - 4	Commercial - 1
		Domestic - 3
	January - 10	Commercial - 2
		Domestic - 8
	February - 9	Commercial - 4
		Domestic - 5
	March - 9	Commercial - 3
		Domestic - 6
20202021 - 15	April - 12	Commercial - 6
		Domestic - 6
	May - 3	Commercial - 1
		Domestic - 2

Environmental Protection Service Requests Received

Smells and Odours Service Requests Monthly Detail - Calendar Year		
Calendar Year Issued	Month Issued	Category
2014 - 42	January - 4	Commercial - 3
		Domestic - 1
	February - 2	Commercial - 1
		Domestic - 1
	March - 6	Commercial - 4
		Domestic - 2
	April - 3	Commercial - 1
		Domestic - 2
	May - 3	Commercial - 2
		Domestic - 1
	June - 3	Commercial - 2
		Domestic - 1
July - 8	Commercial - 6	
	Domestic - 2	
August - 3	Commercial - 1	
	Domestic - 2	
September - 3	Commercial - 1	
	Domestic - 2	
October - 2	Domestic - 2	
November - 3	Commercial - 1	
	Domestic - 2	
December - 2	Commercial - 2	
2015 - 55	February - 3	Commercial - 1
		Domestic - 2
	March - 8	Commercial - 2
		Domestic - 6
	April - 4	Commercial - 2
		Domestic - 2
	June - 4	Commercial - 3
		Domestic - 1
	July - 11	Commercial - 6
		Domestic - 5
August - 5	Commercial - 2	
	Domestic - 3	
September - 2	Commercial - 2	
October - 8	Commercial - 4	
	Domestic - 4	

Environmental Protection Service Requests Received

Smells and Odours Service Requests Monthly Detail - Calendar Year		
Calendar Year Issued	Month Issued	Category
2015 - 55	November - 6	Commercial - 2
		Domestic - 4
	December - 4	Commercial - 2
		Domestic - 2
2016 - 54	January - 4	Commercial - 2
		Domestic - 2
	February - 3	Commercial - 3
	March - 3	Commercial - 2
		Domestic - 1
	April - 6	Commercial - 3
		Domestic - 3
	May - 5	Commercial - 3
		Domestic - 2
	June - 4	Commercial - 3
		Domestic - 1
	July - 3	Commercial - 1
		Domestic - 2
	August - 1	Domestic - 1
	September - 3	Commercial - 3
	October - 9	Commercial - 5
		Domestic - 4
	November - 8	Commercial - 3
		Domestic - 5
	December - 5	Commercial - 1
Domestic - 4		
2017 - 98	January - 8	Commercial - 5
		Domestic - 3
	February - 9	Commercial - 5
		Domestic - 4
	March - 8	Commercial - 6
		Domestic - 2
	April - 4	Commercial - 3
		Domestic - 1
	May - 7	Commercial - 4
		Domestic - 3
	June - 9	Commercial - 6
		Domestic - 3
July - 9	Commercial - 4	

Environmental Protection Service Requests Received

Smells and Odours Service Requests Monthly Detail - Calendar Year		
Calendar Year Issued	Month Issued	Category
2017 - 98	July - 9	Domestic - 5
	August - 11	Commercial - 7
		Domestic - 4
	September - 9	Commercial - 8
		Domestic - 1
	October - 10	Commercial - 4
		Domestic - 6
	November - 7	Commercial - 2
		Domestic - 5
	December - 7	Commercial - 3
		Domestic - 4
	2018 - 93	January - 5
Domestic - 4		
February - 10		Commercial - 1
		Domestic - 9
March - 5		Commercial - 2
		Domestic - 3
April - 7		Commercial - 6
		Domestic - 1
May - 12		Commercial - 9
		Domestic - 3
June - 7		Commercial - 3
		Domestic - 4
July - 18		Commercial - 8
		Domestic - 10
August - 9		Commercial - 2
		Domestic - 7
September - 5		Commercial - 3
		Domestic - 2
October - 5		Commercial - 2
		Domestic - 3
November - 8	Commercial - 4	
	Domestic - 4	
December - 2	Domestic - 2	
2019 - 100	January - 8	Commercial - 1
		Domestic - 7
	February - 9	Commercial - 2
		Domestic - 7

Environmental Protection Service Requests Received

Smells and Odours Service Requests Monthly Detail - Calendar Year		
Calendar Year Issued	Month Issued	Category
2019 - 100	March - 7	Commercial - 1
		Domestic - 6
	April - 5	Commercial - 3
		Domestic - 2
	May - 5	Commercial - 3
		Domestic - 2
	June - 13	Commercial - 7
		Domestic - 6
	July - 14	Commercial - 9
		Domestic - 5
	August - 8	Commercial - 2
		Domestic - 6
September - 7	Commercial - 5	
	Domestic - 2	
October - 13	Commercial - 5	
	Domestic - 8	
November - 7	Commercial - 1	
	Domestic - 6	
December - 4	Commercial - 1	
	Domestic - 3	
2020 - 43	January - 10	Commercial - 2
		Domestic - 8
	February - 9	Commercial - 4
		Domestic - 5
	March - 9	Commercial - 3
		Domestic - 6
	April - 12	Commercial - 6
		Domestic - 6
	May - 3	Commercial - 1
		Domestic - 2